1. **Preamble**
   The following policy outlines the responsibilities and requirements of Waterloo Region District School Board (WRDSB) in maintaining effective communication with the public, trustees and staff, to support the achievement and well-being of all students.

2. **Communications**
   2.1 In support of its Strategic Plan, the WRDSB strives to engage all stakeholders to support student achievement and well-being; by embracing diversity and inclusion, and championing public education. All trustees and staff play a role in effective communication and engagement.

   2.2 The board has a responsibility to:
      
      2.2.1 foster a climate of transparency and accountability;
      2.2.2 ensure effective communication with the public (students, parents and the community at large), trustees and staff;
      2.2.3 be accessible for all;
      2.2.4 be an advocate for public education.

   2.3 Thus, the board is committed to being responsive to the public and staff by:
      
      2.3.1 encouraging open and effective two-way communication and engagement;
      2.3.2 developing cooperative and constructive relationships and partnerships that engage internal and external stakeholders;
      2.3.3 being accessible to provide accurate, understandable and timely information via a variety of channels.

   2.4 Therefore, the board strives to provide open access to information subject to appropriate legislation, and, within available resources, shall:
      
      2.4.1 provide timely public access to information;
      2.4.2 develop and support an effective communication strategy and plan;
      2.4.3 provide mechanisms for open, two-way communication for consulting with the public and staff as per the WRDSB’s Consultation Policy;
      2.4.4 provide information and training for trustees and staff to enhance effective communication.